



## City of Cortland Natural Gas Aggregation Program Frequently Asked Questions

### ***What is Opt-in Aggregation?***

- Customers must call to join and are not automatically included

### ***What Are Natural Gas Aggregation Benefits?***

- Fixed Price Options
- Price Buying Leverage
- Risk Mitigation & Cost Control
- Best Combination of Term, Service & Pricing Available

### ***How Will I Be Billed?***

- Meter Reads & Billing by Local Utility
- New Supplier Gas Charge Included on Bill
- Payments Made to Local Utility
- Budget Billing Option Availability Continues
- Automatic Payment Option Availability Continues
- Gas Service Line and Other Insurance Programs Unaffected
- Itemization of LDC's Regulated Charges
- Itemization of Supplier's Deregulated Charges

### ***How Will My Account be Serviced?***

- Via Local Distribution Company (LDC), Dominion East Ohio
- Meter Reads & Billing
- Maintenance of Pipeline Delivery System

### ***Who is Eligible to Participate?***

- Governmental, Residential Account Holders in Community
- Commercial Account Holders in Community using less than 2,000 Mcf/Year

### ***Who is Not Eligible to Participate?***

- PIPP Customers
- Delinquent Bill Payees
- Customers Under Contract with third Party Supplier; However They Can Opt-In by Calling Program Supplier
- Commercial Accounts in Community greater than 2,000 Mcf/Year, however they can Call Buckeye Energy Brokers For Pricing

### ***What if I'm Moving into The Community?***

- May Not Receive Program Offer Mailing
- Need to Contact Supplier
- Need to Know Terms of Any Existing Contracts

### ***What if I'm Moving out of The Community?***

- May Opt-Out Free If Moving Out of the Community
- May Leave Any Other Time Without a Termination Fee

### ***How Do We Strike the Program's Natural Gas Price?***

- Can Strike within Specified Time Before Contract Start
- Strike Price For Full or Portion of Contract Term
- Secure Retail Adder to Mitigate Risk
- It can be based off the Local Utility Rate
- Calculate & Track Indicative Pricing Based on NYMEX Strike During Favorable Market Conditions by Having Authorized Official Sign and Fax Strike Notice

## Natural Gas Aggregation Program Summary

### **What is the Program Price & Term?**

<b><i>Billing Term</i></b>	<b><i>Price</i></b>
November 2017 to October 2019	<b>\$3.32/Mcf fixed</b>

### **Who Do I Contact?**

<b><i>Contact</i></b>	<b><i>Phone</i></b>	<b><i>Issue</i></b>
Dominion East Ohio	1-800-362-7557	Emergencies Service Interruptions Service Turn On/Off Billing Disputes
Supplier: Constellation Energy	1-877-225-9416	Join or Leave Program
Thomas M. Bellish, Buckeye Energy Brokers Buckeyeenergybrokers.com	1-866-302-2237	Program Questions